Contact Support

Account Help · https://www.fitnessacademy.com/help-center/contact-support/

Email: hello@fitnessacademy.com

Before contacting support, try:

- Using "Manage Subscription" for billing issues
- Checking this Help Center for common solutions
- Restarting the app for technical problems

Include in your support message:

- The email address on your account
- What you were trying to do
- What you already tried
- Screenshots of any error messages

Response time: We aim to respond within 1 business day during business hours.

Quick self-service options:

- Manage Subscription: fitnessacademy.fitr.training
- App downloads: Search "Fitness Academy" in your app store

On a Legacy (web-only) subscription? See Legacy Subscription.