Manage Subscription

Account Help · https://www.fitnessacademy.com/help-center/manage-subscription/

All subscription management happens via your subscription portal, not in the mobile app.

How to Access

- **Website:** My Account → Manage Subscription
- **Direct link:** fitnessacademy.fitr.training/user/billing/purchases

What You Can Do

- Update payment method
- View billing history and download invoices
- Add billing details for tax/VAT information
- Apply discount codes for future renewals
- Cancel your subscription
- Resume a cancelled subscription

Important rules:

- You cannot delete your only payment method while subscription is active
- Cancelling keeps your access until the end of your billing period
- Deleting your account cancels your subscription and permanently removes all training data

Updating Your Payment Method

Go to Profile → Billing → Payment Methods. Add a new card before removing the old one if you have an active subscription.

Downloading Invoices

Go to Billing → Billing History to download PDFs. Add your billing address in Payment Information for proper tax invoices.

On a Legacy (web-only) subscription? See Legacy Subscription.